

InfiniTV 4 Installation Instructions

1. Obtain a CableCARD from your cable TV service provider

1. Call your cable TV service provider and tell them you need a **multi-stream CableCARD** (M-Card) for a **Ceton InfiniTV 4 OCUR digital cable tuner** installation in a Windows 7 PC.

In some cases you will be able to go to your local cable company to pick up a CableCARD and install it yourself; in others your cable TV service provider will send a technician to your home to install it.

If you live in an area where Switched Digital Video (SDV) has been deployed, you will also need one or more Tuning Adapters from your cable TV provider in order to receive all digital cable TV channels.



Typical CableCARD

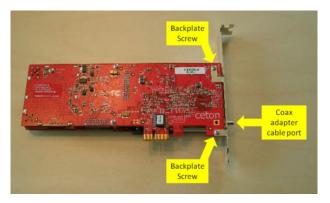
Note: Due to an incompatibility between Analog NTSC channels and Media Center setup for Digital Cable TV, the Ceton InfiniTV 4 cannot be setup for use as a clear QAM tuner in Media Center without a CableCARD.

2. Install the Ceton InfiniTV 4 Card in your PC

- 1. Turn your computer system off and disconnect the power cable.
- 2. Install the **Ceton InfiniTV 4** in any open PCle slot. It can be PCle x1, x4, x8 or x16.

Note: Some PC motherboards disable onboard graphics when any PCle card is inserted in an x16 slot.

Your InfiniTV 4 comes with both high and low profile backplates to accommodate many PC configurations. You may need to swap backplates depending on the type of PC you are using. You can do this by unscrewing the two screws that connect the backplate to the InfiniTV 4 board, as seen next to the yellow arrows in the image to the right, and replacing the screws with the other backplate.



3. Push on the supplied **coax adapter cable** to the coax adapter cable port on the back of the InfiniTV 4 card (see image above). Do not try to screw it on. Make sure the cable is seated all the way onto the port. Attach the F-connector end of the adapter cable to the cable TV outlet in your home by using a standard RG-6 coax cable.



4. Insert the **CableCARD** into the CableCARD slot in the back of the InfiniTV 4 card. For most CableCARDs, the serial number side of the CableCARD will be facing toward the outside of the InfiniTV 4 card away from the coax adapter cable port as shown below.





- 5. Plug the power cable back into your computer and start the PC.
- 6. If you require a Tuning Adapter, your cable TV provider will assist you with its installation. If you already have a Tuning Adapter use a splitter from your cable provider to split the cable TV feed. Do not use the Tuning Adapter RF pass through. Some Tuning Adapters support four channels while others support only two channels. If yours supports only two channels, you will need two Tuning Adapters in order to use all four InfiniTV channels with Switched Digital Video. Attach a standard RG-6 coax cable from the output of the splitter to the InfiniTV 4 and another RG-6 coax cable(s) to the Tuning Adapter(s) RF-In. Connect the Tuning Adapter(s) to any USB port(s) on your PC with a standard USB cable(s), and plug the Tuning Adapter(s) into an electrical power outlet.

3. Download and run the Ceton InfiniTV 4 Windows Installer Software

1. From Windows 7, run the **Ceton InfiniTV Windows Installer** from the following Internet link:

www.cetoncorp.com/infinitv/support

The Ceton Windows Installer will install the Ceton InfiniTV 4 driver, the SDV Tuning Adapter driver, and the SDV host software on your PC. If prompted, install the Visual C++ Runtime Libraries as well.

2. When complete, close all Installer windows.

Notes: i. In order to receive cable TV video streams, certain network ports must be setup correctly for UDP and TCP Internet Protocols. Microsoft's Windows Firewall sets these up automatically. If you use a third party Firewall or Anti-virus program like Norton or McAfee, these programs may prevent the InfiniTV 4 from receiving digital cable TV video data correctly on your PC. You may need to disable these programs in order to receive digital cable TV. You can also manually set up the network ports from the following information:

Non-Windows	firewall	users need	l to oper	the following	ports:

<u>Name</u>	UDP/TCP	Port Range	In/Out
RTP	UDP	5001-5016	IN
SSDP	UDP	1900	IN/OUT
RTSP	TCP	554	OUT
UPnP	TCP	2869	IN/OUT
WMDRM	UDP	5757-5772	OUT

ii. If your PC is on a local area network which uses a Proxy Server, this server may prevent the InfiniTV 4 from receiving digital cable TV data. Please contact your Proxy Server support person to setup the Proxy Server to allow the InfiniTV 4 to receive digital cable TV video data.

iii. MoCA adapter users may require a low pass filter to prevent interference with TV reception on some channels. FIOS customers should request a low pass filter at the time of installation.

4. Run Digital Cable Advisor

You must run Microsoft's Digital Cable Advisor (DCA) from the Extras Gallery in Windows Media Center. This application checks your computer to ensure it has adequate resources to support digital cable TV services and sets up Windows to allow viewing copy-protected cable TV content using Windows Media Center and a CableCARD-based digital cable tuner like the Ceton InfiniTV 4.

The Ceton Installer you ran in step 3 above initiates the download of the Extras Gallery automatically. The Extras Gallery icon should appear in Extras as shown below. It can take up to five minutes after running the Ceton Installer for the Extras Gallery icon to appear on screen.

Note: The Extras Gallery can also be downloaded manually from the following Internet links:

x86 - 32 bit Windows 7: http://go.microsoft.com/fwlink/?LinkId=195559

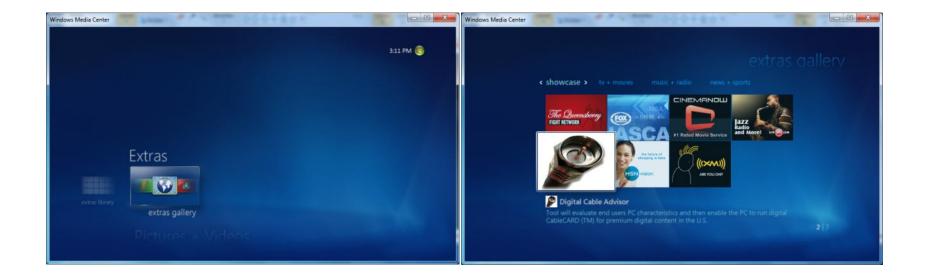
x64 - 64 bit Windows 7: http://go.microsoft.com/fwlink/?LinkId=195560

To run Digital Cable Advisor, follow these steps:

1. Start Windows Media Center from the Windows Start Menu or the green button on your Media Center PC remote.

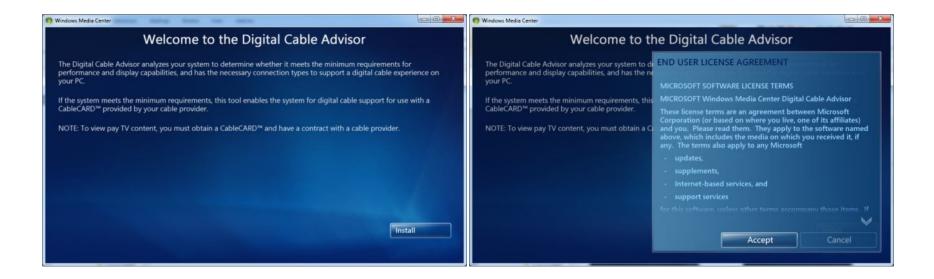
Note: It is recommended to run the Digital Cable Advisor in a reduced size window (not Maximized) in order to view all system prompts more easily. If this is your first time running Windows Media Center you will be requested to complete a quick Media Center setup process at this point. If asked, do not setup the TV tuners until after the Digital Cable Advisor has been completed.

Navigate to Extras / Extras Gallery. If you don't see the Extras Gallery icon it is probably still downloading from step 3 above. Wait a few minutes and check back, or manually download from the links above.

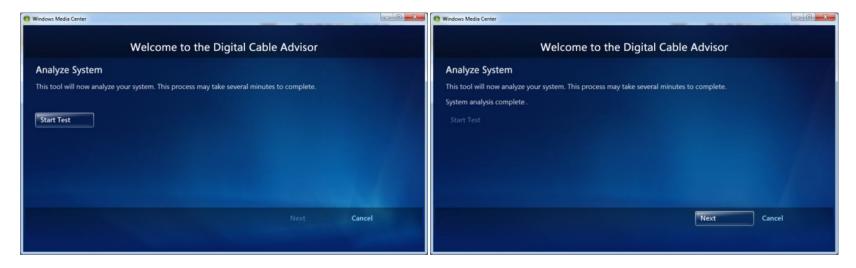


Click on the picture of the COAX cable to run the Digital Cable Advisor.

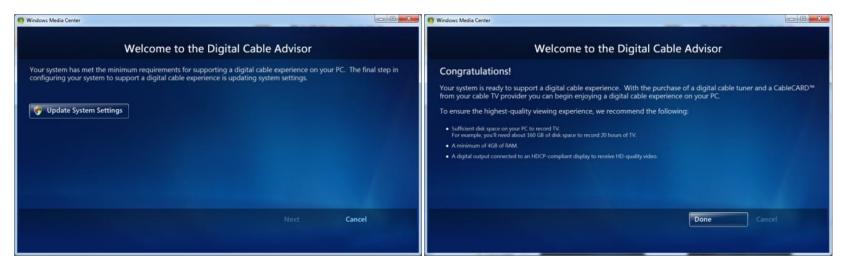
- o Click **Install** to download the Digital Cable Advisor and **Confirm** you want to download the file.
- o Read the End User License Agreement and choose to Accept or Decline.



- o If you accepted the End User License Agreement, the Digital Cable Advisor will install, which can take a couple of minutes.
- Click Next on the Welcome to the Digital Cable Advisor screen.
- Select I Agree and click Next on the Digital Cable Advisor Terms of Service screen.
- Click Start Test on the Welcome to the Digital Cable Advisor / Analyze System screen. The Digital Cable Advisor will begin testing your system which can take several minutes to complete. Your screen may flash several times as a normal part of the test.
- o Click Next on the Welcome to the Digital Cable Advisor / Analyze System screen once it says System analysis complete.



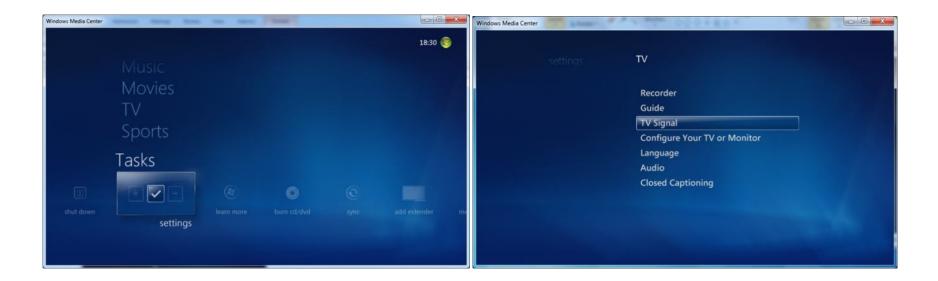
- 2. If the computer system meets the minimum system requirements to support digital cable TV you will be prompted to click **Update**System Settings. Be sure to allow the program to make modifications to your system from the pop-up window. (The pop-up may be flashing on your tool bar at the bottom of your screen).
- 3. Click **Done** when you see the **Congratulations!** Screen.



Note: If your computer fails the Digital Cable Advisor test then it does not meet the minimum system requirements needed for supporting digital cable TV on the PC and it will not be able to use any digital cable tuner including the Ceton InfiniTV 4.

5. Setup Windows Media Center for TV

Go to Tasks / Settings / TV / TV Signal / Set Up TV Signal.



- 1. Run through the standard Media Center TV signal set-up process, which will take several minutes.
 - Select your Region: e.g. United States.
 - o Enter your zip code.
 - o Click "I agree" with Program Guide Terms & Conditions.
 - o Read the PlayReady PC Runtime End User License Agreement and choose to Accept or Decline.
 - o If you accepted the End User License Agreement, PlayReady will be installed.
 - **Note:** Be sure your system's date and time are set correctly. An error will occur when installing PlayReady, which will prevent cable TV from being viewed, if the date and approximate time in the PC are not correct.
 - o Media Center will now Download TV Setup Data and detect the TV signal. If successful, your TV Signal Detection Result page should read, Digital Cable (CableCARD™) (4 tuners):



- Select Yes, configure TV with these results.
- During the configuration process, Media Center will ask for a product key, which will be pre-filled on the screen. This is a different product key than your Windows 7 product key and is automatically generated by running the Digital Cable Advisor in step above. Just click **Next** when the product key configuration is complete.
- 2. Activate your CableCARD. If your cable operator sent a technician to your home to install the CableCARD then the technician will assist you in performing this step. If you are installing the CableCARD yourself, click **Next** on the Activate Your CableCARD screens.

Call your cable operator when prompted (a phone number may appear on the screen) and tell them you need to **pair and activate a CableCARD with the Ceton InfiniTV 4 OCUR digital cable tuner** in your PC. Your cable operator will walk you through the process of pairing and authenticating the CableCARD with your local cable system. During this process, you will need to provide them with information from the TV Setup screen:



 Once the CableCARD activation is complete by your cable operator, Select Next to download the program guide data for your cable TV system.

Note: Cable TV channel information is not downloaded until after the CableCARD has been activated. TV Channels will not playback or be displayed properly in the guide until this information has been received, which typically takes about five minutes. You may be presented with several choices for guide data. Pick the choice which most closely matches the TV viewing situation for your area. If setup properly, the channels in Media Center should correspond correctly with those being broadcast as they would appear on a regular cable box. If the channels don't match up correctly, go back through Media Center setup again and make another choice. If the CableCARD has already been activated, just click next on these screens. Repeat this until the channels in Media Center match correctly with those being broadcast.

- 3. When you've clicked **Finished** your InfiniTV 4 tuners will be set up and configured.
 - o Go to Media Center / Live TV and watch your favorite cable TV programs, or
 - o Go to Media Center / Guide and record up to four channels at once!



Note: Each time your PC is turned off and turned back on again, Media Center must re-establish communication with the Ceton InfiniTV 4. This process, which takes about a minute, begins when you go to "Live TV" the first time after power up. During this period, Media Center displays the following screen:



When communication has been established, live TV will begin normally without any further action. This screen will not be displayed again unless the PC is rebooted or there is another power cycle.